

# **Privacy Notice**

## **PCEA Tumutumu Hospital**

**Effective Date:** 12/03/2025

PCEA Tumutumu Hospital is committed to protecting your privacy and ensuring that your personal data is handled in a secure and responsible manner. This Privacy Notice explains how we collect, use, disclose, and safeguard your information when you visit our website and interact with our services.

### **1. Information We Collect**

We may collect the following types of information:

- **Personal Identification Information:** Name, contact details (phone number, email address), identification documents, and other relevant information.
- **Technical Data:** IP address, browser type, device information, and usage data collected through cookies and tracking technologies.
- **Communication Data:** Information from inquiries, feedback, complaints, and requests submitted through our website.

### **2. How We Use Your Information**

We use your information to:

- Provide and manage healthcare services.
- Schedule appointments and process online service requests.
- Respond to inquiries and provide customer support.
- Improve website functionality and user experience.
- Comply with legal and regulatory requirements.

### **3. Sharing of Information**

Your information may be shared with:

- Authorized hospital personnel involved in your care.
- Regulatory bodies and government authorities when required by law.
- Third-party service providers assisting in website operations, under strict confidentiality agreements.

We do not sell or trade personal information to third parties.

### **4. Data Security**

We implement appropriate technical and organizational measures to safeguard your information from unauthorized access, alteration, or disclosure. However, while we strive to protect your data, no online transmission or storage system is 100% secure.

## **5. Your Rights**

As a data subject, you have the right to:

- Access, correct, or update your personal information.
- Withdraw consent where applicable.
- Request deletion of your data, subject to legal and operational requirements.
- Lodge a complaint with the Data Protection Commissioner if you believe your rights are violated.

## **6. Cookies and Tracking Technologies**

Our website uses cookies and similar technologies to enhance user experience and analyze website traffic. You can manage cookie preferences through your browser settings.

## **7. Changes to this Privacy Notice**

We may update this Privacy Notice periodically to reflect legal or operational changes. Any modifications will be posted on our website with the updated effective date.

## **8. Contact Information**

For any questions or concerns regarding this Privacy Notice, please contact us:

### **PCEA Tumutumu Hospital**

Location: Karatina – Nyeri County

Email: [ict@pceatumutumuhospital.org](mailto:ict@pceatumutumuhospital.org)

Website: [www.pceatumutumuhospital.org](http://www.pceatumutumuhospital.org)

By using our website, you acknowledge and agree to the terms outlined in this Privacy Notice.